



**Becoming a Hospice Volunteer**

If you are looking for a worthwhile cause to support with your time, experience and talents, we have a variety of volunteer opportunities for people with all sorts of interests and schedules. We invite you to consider becoming a trained volunteer. We value you—and your gifts and skills. Gifts and skills that will aid in providing the best care possible to our patients and family members!

**Volunteers at New Dawn. . .**

- Make friendly visits to patients living at home or in facilities.
- Provide a welcome respite to family members caring for a loved one.
- May sit with a patient when a family member goes to lunch with a friend, run errands or the like.
- Help with tasks at our business office.

**Volunteers complete training and orientation to ensure everyone feels comfortable, informed and happy with their assignments. So, if you feel lead to engage, being a volunteer is right for you! Give us a call at 972.283.5590 to start your training.**

**New Dawn Health and Hospice, Inc.  
1005 E. Pleasant Run  
Desoto, Texas 75115**



**“WHERE EXCELLENT CARE IS STANDARD, NOT A GOAL!”**

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www.newdawnhospice.com**

**Serving the Metroplex in the following counties:  
Collin, Dallas, Ellis, Johnson, Tarrant**

**Licensed by the Texas Department of Aging And Disability Services (TDADS)  
Medicare Certified**

# COMPASSIONATE INDIVIDUALIZED SUPPORT

## WHAT IS HOSPICE?

At New Dawn, we care for patients who are facing terminal illness conditions. We offer a broad range of services and individualized support to patients and their families during this unique personal time of transition.

Hospice is personal care that focuses on pain control and symptom management, rather than cure-oriented treatments. Typically, a hospice patient has a life expectancy of six months or less, rather than a few years. Hospice can include physical, spiritual and emotional care for patients and their families, which is tailored to a patient's needs and preferences. Care is designed to bring comfort and is provided wherever the patient resides, whether at home, an assisted living or nursing facility.



## HOSPICE SERVICES ARE AVAILABLE

- We focus on helping you live your life as fully as possible by caring for your individual needs. Our service is expressly tailored to your needs and wants.
- We send a team of experienced and specially trained professionals to you, whose focus is to help both you and your family physically, emotionally, spiritually and practically.
- We consult with your physician and use our experience to manage any pain and symptoms you may experience.
- We include your family or whomever you have chosen to be involved and support them through your illness.
- We are just a phone call away, 24 hours a day, 7 days a week if problems arise.

## HOW WE CARE FOR OUR PATIENTS

Patient driven care is provided by a team of professionals to include physicians, registered nurses, home health aides, homemaker services, medical social workers, and trained volunteers. Spiritual care may be provided at the request of the patient or family by a hospice chaplain or local clergy. Physical, occupational, and speech therapists, along with a registered dietician, are also available as needed. All services are coordinated with a physician at biweekly team meetings.

## OTHER SERVICES

Medications, Medical Supplies and Equipment to manage symptoms and promote comfort. In-patient and Respite Care to address specialized needs as they arise. 24 Hour-A-Day Support for questions and visits.



## BEREAVEMENT SUPPORT

Respecting and honoring the unique and personal nature of each individual's grief allows the adjustment to a loss to begin. Our bereavement services includes telephone support, visits, counseling for individuals and families, grief support groups and community referrals. In addition, we provide regular mailings of self-help materials.



**New Dawn Health and Hospice, Inc.**  
**Where Excellent Care Is Standard,  
Not A Goal!"**

**Don't Feel You Must Carry This Burden Alone.**

We are here to help. Our agency is rooted in a deep commitment to the people we serve. We respect our patients and sincerely appreciate the trust they put in us. Our goal is to help our patients maintain dignity and quality of life. Our agency encourages the patients to be in control and remain active in making decisions about his or her healthcare when possible. **Call us at 972.283.5590.**